Here's every cross-border service that I'm aware of that is listed in ARROW by
'train' number. I've also added every city-pair for each one that would involve
cross-border travel:

Vermonter Thruway bus (St. Albans - Montreal)
(Operated by Vermont Transit)
ARROW Train Nos. 8055, 8066
Cross-border city-pairs:
US point: SAB
Canadian point: MTR

Adirondack train (New York - Montreal)
ARROW Train Nos. 68, 69
Cross-border city-pairs:
US points: NYP/CRT/POU/RHI/HUD/ALB/SDY/SAR/FED/WHL/FTC/POH/WSP/PLB/RSP
Canadian points: SLQ/MTR

Maple Leaf train (New York - Toronto)
ARROW Train Nos. 63, 64 (between US points and the border)
ARROW Train Nos. 7097 and 7098 (Canadian points and the border)
Cross-border city-pairs:
US points: NYP/YNY/CRT/POU/RHI/HUD/ALB/SDY/AMS/UCA/ROM/SYR/ROC/BUF/BFX/NFL
Canadian points: NFS/SCA/GMS/AST/OKL/TWO (via CBN)

International train (Chicago - Toronto)
ARROW Train Nos. 364, 365, 367 (between US points and the border)
ARROW Train Nos. 7085, 7088, 7685 (between Canadian points and the border)
Cross-border city-pairs:
US points: CHI/GNI/MLG/KAL/BTL/LNS/DRD/FLN/LPE/PTH
Canadian points: SIA/SRY/LOT/SMA/STP/KCT/GUR/GEO/BRT/MON/TWO (via CBN)

Amtrak Cascades train (Seattle - Vancouver)
ARROW Train Nos. 760, 763
Cross-border city-pairs:
US points: SEA/EDM/EVR/MVW/BEL
Canadian point: VAC

Amtrak Cascades Thruway bus (Seattle - Vancouver)
(Operated by Western Trailways)
ARROW Train Nos. 8911, 8914, 8948, 8950, 8952, 8953, 8955, 8957
Cross-border city-pairs:
US point: SEA
Canadian points: RBC/BUY/VAC

Amtrak Cascades Thruway bus (Bellingham - Vancouver)
(Operated by Western Trailways)
ARROW Train Nos. 8661, 8662
Cross-border city-pairs:
US point: BEL
Canadian point: VAC

```
--------------------------------------------------------------------------------
----------------------------------------------------------------
Clipper Navigation Thruway ferry (Seattle - Victoria)
ARROW Train Nos. 7406, 7407
(Note:  additional train numbers appear on this service every summer as the
carrier offers several departures per day during peak season)
Cross-border city-pairs:
US point:  SEA
Canadian point:  VBC
```
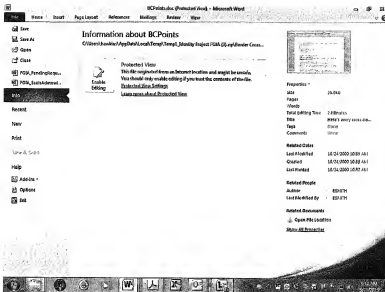
File | Home | Insert | Page Layout | References | Mailings | Review | View

- Save
- Save As
- Open
- Close
- FOIA_Pending.doc...
- FOIA_EastAddressof...
- **FOIA**

Recent

New

Print

Save & Send

Help

- Add-Ins
- Options
- Exit

Information about BCPoints

C:\Users\bowke\AppData\Local\Temp\Temp1_Monday Project FOIA (3).zip\Bowke Cross...

Enable Editing

Protected View
This file originated from an Internet location and might be unsafe.
You should only enable editing if you trust the contents of the file.
Protected View Settings
Learn more about Protected View

Properties

Size	26.0KB
Pages	
Words	
Total Editing Time	2 Minutes
Title	MIKE's entry cross sec...
Tags	Store
Comments	None

Related Dates

Last Modified	10/11/2000 10:03 AM
Created	10/11/2000 10:01 AM
Last Printed	10/11/2000 10:02 AM

Related People

Author	EDITH
Last Modified By	EDITH

Related Documents

Open File Location

Show All Properties

PROJECT
CHANGE REQUEST FORM

Change Request Number:	Project Number:	Open Date:
Project Title: 5DOB Arrow enforcement	ATPIR #: 530	

Change Description : Add GDS manual ticket queuing requirement	Importance:	Critical ☐
		Necessary ☒
		Desired ☐

Requested By:	Date Submitted: 9Jul04

Purpose of Change Request:	☒ Add New Requirement	☐ Change a Requirement
	☐ Delete Requirements	☐ Clarification Increases Scope

Change to Which Document? ☐ Business Justification   ☒ Requirements Definition   ☐ Detailed Sizing

Description of Change:

Today, the travel agent creates the reservation, writes the ticket and then enters the ticket number into the system for reference. This produces a 7 MAN field in the PNR.

In order to ensure that the required Date-Of-Birth (DOB) data is entered into the cross border PNR, follow-up action by Amtrak is required in order to obtain the DOB. If '7 MAN' is the ONLY 7Field in the PNR and there is no valid DOB data present, the PNR needs to be queued to the Travel Agency Sales Center's queue 'TEL' (specific number to be determined).

The following informational header should be placed at the top of the PNR so it appears when the PNR is displayed in queue OR a new queue needs to be labeled as such:

"CROSS BORDER MANUAL TK – DOB REQUIRED"

Reason for Change: To handle the situations where travel agencies manually ticket and do not provide required DOB data in the PNR

Assigned To:	Date Assigned: 09Jul04	Date Due: 16Jul04

Impact Summary and Recommendation:

During the GDS manual ticketing process, activate the existing DOB checks for ticketing. If DOB is not present, queue the PNR to the Travel Agent Sales Center in Philadelphia (TEL).

Estimated Cost Impact: $3,000	Estimated Schedule Impact: 1 Week

Prepared by:

Date Prepared: June 25, 2001

AT:	Accept. Test:	AT:	Accept. Test:
Impl.:		Impl.:	

Total Development Cost Impact: $3,000	Overall Schedule Impact: 1 Week
Ongoing Cost Estimate:	New Implementation Date: 31Aug04

DISPOSITION

Action:	Priority:	Accepted by:	
__Approved	__High		Date: 9Jul04
__Deferred	__Medium	Sr. Sales Support Officer	
__Rejected	__Low		Date:
		CR&R Director	
			Date: 15Jul04
		AT Project Manager	

(Attach additional Information, If necessary)

File | Home | Insert | Page Layout | References | Mailings | Review | View

Save
Save As
Open
Close
FDM_PendingEnqu...
FDM_SachAcktervol...
File
Recent
New
Print
Save & Send
Help
Add-Ins
Options
Exit

Information about CHANGE_RQ for 5DOB

C:\Users\howdesk\AppData\Local\Temp\Temp1_iRmsty\rqct FDM.ZIP\apMendor Crea...

Enable Editing

Protected View

This file originated from an Internet location and might be unsafe.
You should only enable editing if you trust the contents of the file.
Protected View Settings
Learn more about Protected View

Properties

Size	30.0KB
Pages	
Words	
Total Editing Time	21 Minutes
Title	PROJECT
Tags	None
Comments	None

Related Dates

Last Modified	7/15/2004 2:55 PM
Created	7/15/2004 2:38 PM
Last Printed	7/8/2004 2:24 PM

Related People

Author	BendtD
Last Modified By	Amtrat

Related Documents

Open File Location

Show All Properties

GDS Interface - Passenger ID and Gender Information

Detailed Design Document

Prepared By:

Date: August 9, 2005

Version: 1.0

Exemption 6

Exemption 6

Revisions

Note: When making revisions to the document select 'revisions' from the tools option of Word to highlight changes for clarification when reviewing the document.

Description of Change	Revision Date	Section Changed	Submitted By
New Document	August 1, 2005	ALL	

DESIGN DOCUMENT SIGN OFF

Attach copies of all electronic approvals received for this document in Appendix A.

Revision Number	Date	Project Function	Name	Sign-Off Memo Attached Y/N
		PROJECT SPONSOR		
		BUSINESS PRODUCT MANAGER		
		PROJECT DIRECTOR		
		PROJECT MANAGER		

Date Printed: 5/8/2015
C:\Users\90009406\AppData\Local\Temp\Temp1_Identity Project FOIA.zip\Border
Crossing\GDS_APIS_DSG.doc
© AMTRAK - MMV

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Design Document

1. Project Overview

1.1 Functional Description
In order to support the new requirements for border crossing being requested by US Customs Border Protection Agency in ARROW, Amadeus will need to support the transfer of additional passenger identification information from the Amadeus system into the ARROW system.

US Customs Border Protection Agency has also informed Amtrak that all first names must be a minimum of 2 characters.

1.2 Technical Description
Highlight this area and provide a brief technical description of the project. The technical description should only be added after completion of the remaining sections of this document. If the project is to be implemented in separate products, clearly define the separate products here.

1.2.1 Inbound Teletype

1.2.2 End Transaction I

1.2.3 Outbound Teletype

1.2.4 PNR displays

1.2.5 CEM Table

2. Assumptions

2.1 Functionality

2.1.1 Required information:
Each GDS is required to supply the date of birth and country of citizenship for each passenger in a border-crossing PNR, including infants. The new requirements from the US Customs Border Protection group are to also collect gender and passenger identification.

- Document Type
  - RA – US Resident Alien Card
  - PR – LPR (Legal Permanent Resident) Card
  - PP – Passport
  - RE – Re-entry Permit
  - RT – Refugee Travel Document
  - NC – Naturalization Certificate
  - BC – Birth Certificate (requires photo id)
  - MO – Military Orders (requires photo id)

- Document Number
  Required for the following types:
  - RA – US Resident Alien Card
  - PR – LPR (Legal Permanent Resident) Card
  - PP – Passport
  - RE – Re-entry Permit
  - RT – Refugee Travel Document
  - NC – Naturalization Certificate

  Optional for the following types:
  - BC – Birth Certificate (requires photo id)
  - MO – Military Orders (requires photo id)

- Document Expiry Date
  Mandatory for the following document types:
  - PP – Passport

  Not accepted for the following document types:
  - BC – Birth Certificate

  Optional for all other types

- Gender
  - M – Male
  - F - Female

US Customs & Border Protection Agency has also informed Amtrak that all first names must be a minimum of 2 characters. Amtrak will enforce this requirement and reject any Teletype message where the first name of a passenger is less than 2 characters. Amadeus will receive and Acknowledgement notifying them of the reject.

2.1.2 Teletype Element Format

This new element would replace the date of birth OSI. Subject to the approach picked, the data would be placed into the GDS PNR using their system's format for creating the approach (OSI or SSR) picked.

SSR Format:

```
SSR DOCS 2V HK1/RA/US/123456789012345/US/12JUL64/M/12JUL04/TEST/JOE/H-1TEST/JOE
(a)  (b)  (c)(d) (e)(f)              (g)        (h)  (i)  (j)  (k)  (l)  (m)(n)  (o)
```

Where:
- *(a)* = Supplementary Service Code
- *(b)* = "Primary Travel Document" SSR Code
- *(c)* = Carrier participating in the itinerary and program
- *(d)* = Status code and Number in Party
- *(e)* = Travel document type (2 Character)
- *(f)* = Travel document issuing Country (2 Characters)
- *(g)* = Travel Document Number (15 Characters)
- *(h)* = Passenger Nationality (2 Characters)
- *(i)* = Date of Birth (DDMMMYY)
- *(j)* = Gender of passenger
  - M – Male
  - F – Female
  - MI – Infant Male
  - FI – Infant Female
- *(k)* = Travel Document expiry date (DDMMMYY)
- *(l)* = Travel Document Surname
- *(m)* = Travel Document First Given name

(*n*) = Multi-passenger PNR – Primary passport holder indicator (option)

(*o*) = Passenger associated name including number in party

All fields following (d) must be separated by an oblique (/). If the field is not provided an oblique (/) is inserted to indicate an element is missing.

OSI Format:

```
OSI 2V DOCS HK1/RA/US/123456789012345/123JUL2004/M/12JUL1964/GS-1TEST/JOE
(a) (b) (c)(d) (e)(f)          (g)           (h)   (i)(j) (k)           (l)
```

Where:

(*a*) = Supplementary Service Code
(*b*) = Carrier participating in the itinerary and program
(*c*) = "Primary Travel Document" SSR Code
(*d*) = Status code and Number in Party
(*e*) = Travel document type (2 Character)
(*f*) = Travel document issuing Country (2 Characters)
(*g*) = Travel Document Number (25 Characters max)
(*h*) = Travel Document expiry date (DDMMMCCYY)
(*i*) = Gender of passenger

- M – Male
- F – Female
- MI – Infant Male
- FI – Infant Female

(*j*) = Date of Birth (DDMMMCCYY)
(*k*) = Passenger Nationality (2 Characters)
(*l*) = Passenger associated name including number in party

All fields following (d) must be separated by an oblique (/). If the field is not provided an oblique (/) is inserted to indicate an element is missing.

2.1.3 Response

A valid passenger information item will be added to the Arrow PNR, and no response returned. In the case of an error, Arrow will return an advisory message to that effect and that no action has been taken to update the Arrow system. The message will be returned in SSR OTHS elements.

Errors:

```
        ADVISE PSGR: VALID PHOTO ID REQUIRED
        INVALID FORMAT
        INVALID ID TYPE FOR NON-US/CA CITIZEN
        INVALID GENDER, MUST BE M OR F
        PSGR NBR TOO HIGH FOR NBR OF NAMES ENTERED
        INVALID PSGR NUMBER (MUST BE 1-19)
```

2.1.4 PNR Display of Passenger Information Request

Once Passenger information is added to the PNR, it will be displayed in the Arrow view of the PNR. The information will be placed into the PNR as two separate items – the DOB field that exists today and the new PAX ID field.

```
0F8C6F         RR HL29JUL CTC-P              321.00/
-01@ 1/COBLE/GEOFF
-02@ 1/COBLE/SUSAN
-03@ 1/ICOBLE/EMILY
  1 2V    68C MTRALB  950A01JUN  505P01JUN YD         O HK3
301@ R SEG :  1 BASIS    3F /P1-3
     * YOB1  RAIL FARE    123.00
  2 2V    49C ALBCHI  650P01JUN  930A02JUN YD         O HK3
302@ R SEG :  2 BASIS    3F /P1-3
     * DOF1  RAIL FARE    198.00
4001@ OSI
   * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
4002@ OSI
   * PNR REQUIRES DOB INFORMATION PRIOR TO TICKETING
501@ DOB-      09JUL1962/US/P1
502@           06JUL1962/US/P2
505@           09SEP1999/US/P3
506@ PAX ID -  PP/US/123456789/F/P1
507@ PAX ID -  RA/US/123456789/F/P2
504@  FED-          3F
503@  OSI-          2V DOB09SEP1999/US-COBLE/EMILY
901@ NONE
```

Infants would be shown as follows and assigned to the passenger would has the infant associated in the same way as DOB today.

```
        503@ PAX ID - *INFRA/US/123456789/F/P3
```

2.1.5 PNR History Display of Passenger Information Request

Passenger information will only appear in history when it is cancelled. DOB information will continue to appear when it is

added or cancelled.

```
  0F8C5F
  CTC- T
   1V   RM   640A 22JUL2005 QTS
AN  001 COBLE/GEOFF
AN  001 COBLE/SUSAN
AN  001 ICOBLE/EMILY
AS   1 2V   68C MTRALB  950A01JUN  505P01JUN YD        KK3
AS   2 2V   49C ALBCHI  650P01JUN  930A02JUN YD        KK3
AD   DOB-    09JUL1962/US/P1
AD   DOB-    06JUL1962/US/P2
  CTC-  T02501074  *0000000/1EU5107
   1V Y RM   640A  22JUL QTS L007
AD   DOB-    09SEP1999/US/P3
  CTC-  T02501074
  4894 CS    704A  22JUL HDQ L007
XD    FID-       RA/US/123456789/F
COBLE/GEOFF
  CTC-  T02501074
  4894 CS    704A  22JUL HDQ L007
OC TKRO PNQXDK
  4894 CS    720A  22JUL HDQ L007
```

2.1.6 Ticketing

The checks at ticketing will be enhanced to include the following new error messages in addition to the existing DOB message:

PAX ID AND DOB REQUIRED BEFORE TICKETING
PAX ID INFORMATION REQUIRED BEFORE TICKETING

2.2 System

There will be no impact to system performance.

2.3 Environment

- ARROW will handle the new name associated GDS PNRs.

- ARROW will pass the name association of existing PNRs back to the GDS on claim entries.

3. Dependencies

3.1 Projects
Requires ... to be implemented.

3.2 System Resources
Requires the allocation of ... file.

4. Environment

4.1 Internal
N/A
4.2 External

5. Process Flow

This section describes how the application is to handle the input to output process, using a high-level flowchart or narrative (pseudo code or paragraph style). Highlight this area and replace with process flow using method chosen.

6. Data Base Specification

6.1 Existing data bases and their use
None

6.2 New data bases and their use
None

6.3 File Maintenance / Utilities
None

6.4 Data Base Creation
N/A

7. Program Specifications

7.1 Inbound Teletype

7.1.1 TID6: Process SSR segments
Scan and validate the SSR DOCS item if present in the TTY message. If correct, have the information in it sent to TIG so it can be processed accordingly.

7.1.2 TIG2: Validate key in OSI item
Add 'DOCS' as one of the valid keys for an OSI item. If an OSI DOCS is found, call TIG5 for processing. Verify that condition code is passed to TIG3 as passed from TIG5 in EBX084.

7.1.3 TIG3: Act on result from OSI request
Add an OSI item with error message to the PNR if the request is invalid or not successful (i.e. condition code returned from PD package or TIG5 in EBX084).

7.1.4 TIG5: Process OSI DOCS item
Parse and validate the OSI DOCS item. If correct, build both a dummy 5PID and 5DOB requests with the information provided in the OSI DOCS items and submit them as internal request for processing. Upon completion, pass return condition to calling program thru EBX084.

7.2 GDS Ticketing

7.2.1 TAX0: One-ticket-per-passenger path
When processing a border-crossing make sure that valid DOB and PID information is present in the PNR. Call utility RMUX (?) for that verification. In case of error, send canned error message to agent and do not process ticketing request.

7.2.2 TAAE: Old ticketing path
When processing a border-crossing make sure that valid DOB and PID information is present in the PNR. Call utility RMUX (?) for that verification. In case of error, send canned error message to agent and do not process ticketing request.

7.2.3 TPE3: Worldspan ticketing path
When processing a border-crossing make sure that valid DOB and PID information is present in the PNR. Call utility RMUX (?) for that verification. In case of error, send canned error message to agent and do not process ticketing request.

7.2.4 TOO1: 'PNR now ticketed' process
When processing a border-crossing make sure that valid DOB and PID information is present in the PNR. Call utility RMUX (?) for that verification. In case of error, take existing error path so PNR is queued to TEL/80.

7.3 PNR face and history display by GDS agent

7.3.1 TAK5: Display 5 fields to GDS agent
Add logic to display new 5 PAX ID fields. They should be displayed after 5 DOB fields and on top of others 5 fields.

7.3.2 TAH7: Display PNR history for 5-fields to GDS agent
Display any history item with DOB and PAX ID information that is found in the PNR history.

7.4 PID processing
These changes are subject to revision upon how the code for 5PID is built.
7.4.1 PDEC: 5-entries processing
Add check for TTY error if entry is 5PID (See code for 5DOB)

7.4.2 PDED: Add passenger data to AAA
Add additional check for 5PID to turn indicator in AAA if a new 5PID item was added (See code for 5DOB)

8. System Impacts

8.1 Estimated impacts:

It is anticipated that there will not be any measurable impacts.

8.1.1 CPU cycles and DASD

8.1.2 Other Hardware

8.1.3 Line capacity

9. Business Areas Impacted

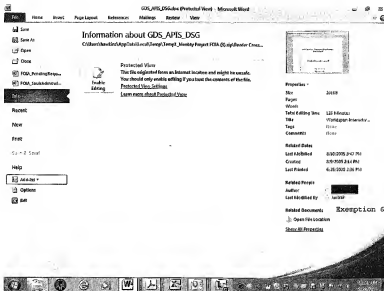| Business Area/ Business System	Impact (Y/N)	User Representative	Comments
Train Operations (CNOC)			
Station Operations			
Amtrak Police			
Amtrak Vacations			
Audio/Control			
CETC			
Commissary			
CRM			
Finance			
GDS			
GDS -Group Desk Database			
Government Affairs			
Internet			
ITSC			
Mail and Express			
Marketing			
On Board Services			
Outside Vendors			
Reservation Sales			
Revenue Management			
SBUs			
Intercity			
NEC			
Western			
Service Operations (Guest Advocacy)			
State Agencies			
Tariff			
VRU			
Call Center MIS			

10. Application / System Areas Impacted

ARROW Application Area	Technical Impact (Y or N)	User Impact (Y or N)	Area Representative	Comments
AAA/Sine				
Availability				
End Transaction				
Inventory				
Schedules				
Nightly FM				
Fares and Pricing				
Ticketing				
ARROW Application Area	**Technical Impact (Y or N)**	**User Impact (Y or N)**	**Area Representative**	**Comments**
Seat Assignment				
Manifest				
QMS				
Mail and Express				
Security				
Cash Management				
Station Operations				
Queues				
ARROW Systems Area	**Technical Impact (Y or N)**	**User Impact (Y or N)**	**Area Representative**	**Comments**
TPFAR				
Reccup				
TPFDF Tables				
Communications				
Message Switching				
Vendor Software impacted or needed	**Technical Impact (Y or N)**	**User Impact (Y or N)**	**Area Representative**	**COMMENTS**

System and Distribution Channel Interface Areas	Technical Impact (Y or N)	User Impact (Y or N)	Area Representative	COMMENTS
BIS				
Data Warehouse				
DB2				
GDS				
MTI/GVG				
QuikTrak				
Internet				
BTS				
VRU				
Handheld				
CTI				
AAPI				
RailRes				
QTMS				
Western Folder				

Appendix A - Verification of Sign Off

Attach copies of any electronic memos submitted as signoff for this document.

File   Home   Insert   Page Layout   References   Mailings   Review   View

Save
Save As
Open
Close

FOIA_Pending/Resp...
FOIA_Submitted/Incl...

Info

Recent

New

Print

Save & Send

Help

Add-Ins ▾
Options
Exit

Information about GDS_APIS_DSG

C:\Users\bandlet\AppData\Local\Temp\Temp1_Monday Report FOIA (5).zip\Raster Cross...

Enable
Editing

Protected View
This file originated from an Internet location and might be unsafe.
You should only enable editing if you trust the contents of the file.
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Learn more about Protected View

Properties

Size	243 KB
Pages	
Words	
Total Editing Time	123 Minutes
Title	Michigan Interstate...
Tags	None
Comments	None

Related Dates

Last Modified	8/10/2005 3:47 PM
Created	7/9/2005 2:54 PM
Last Printed	6/28/2005 2:36 PM

Related People

Author	
Last Modified By	bellAF

Related Documents   Exemption 6

Open File Location

Show All Properties

Overview of the Program

Beginning December 1, 2000 all reservations booked between the United States and Canada in either direction will require the date of birth and country of citizenship for each guest traveling prior to ticketing. The guest must give this information either at the time the reservation is booked or when the ticket is purchased. No guest will be ticketed who has failed to or is unwilling to provide this information.

Guest Documentation Requirements

Guests must be advised that Canadian and U.S. Customs officials require that they have certain documentation with them when leaving or re-entering the country.

For more information check your GDS system:

Amadeus: R//G/TVL/CDA

Apollo: LⅡ2V/G/TVL/CDA

Worldspan: @2V@G/TVL/CDA

Sabre: Y/TVL/CDA

AGENCY INSTRUCTIONS
RESERVATIONS

1. Create or claim Amtrak PNR (see Amtrak quick reference card, Book and Ticket in 7 Easy Steps)

2. Enter the 5DOB field

3. A 5DOB field must be completed before tickets can be issued. If an agent tries to produce tickets for a guest on a cross border segment who does not have a "5DOB" field, an error message will be displayed to the agent.

GDS	Format
Amadeus	OS2V DOBddmmmyyyy/cc(/*text)-Passenger/name
Apollo	[]:3OSI2V DOBddmmmyyyy/cc(/*text)/name
Sabre	ZZ5DOBddmmmyyyy/cc(/*text)/P#
Worldspan	3OSI2V DOBddmmmyyyy/cc(/*text)-Passenger/name

- Sabre entry must be passenger associated. The # symbol indicates passenger name number.

Where:

DOB	-	Action code
dd	-	two character code(01-31)
mmm	-	three character month(JAN-DEC)
yyyy	-	four character year
cc	-	two character country code
text	-	Optional twenty character free text field
-Passenger/name	-	Passenger name or association

4. Ticket using normal ticketing entries.

COUNTRY CODES

Country codes are the standard two letter universally recognized country codes.

Sabre and Amadeus agents can display the country code table in the Amtrak system using normal GDS entries. NOTE: Apollo and Worldspan agents must use their normal GDS functions.

     SABRE   AMADEUS

To see list of all codes in country code order:

    ZZRM*CY   R//RM*CY

Error Responses

NAME REQUIRED PRIOR TO ENTERING 5DOB
This message indicates that the agent has attempted to enter date of birth/country of citizenship information for a guest prior to entering the guest's name.

INVALID DATE, IN FUTURE
The agent has attempted to enter a date of birth that is beyond today's date.

INVALID DATE DDMMM
Either the date is invalid for the month specified or the three-character month code is not correct.

INVALID COUNTRY CODE
The two-letter country code does not match one in Amtrak's country code table.

INVALID DELIMITER
A required delimiter has not been entered correctly.

To Order Additional Border Crossing Materials

Border Crossing materials can be ordered through Western Folder on line at:
www.travelinfonetwork.com. Or by faxing Western folder at 630-773-4006 with your
request.
Be sure to include stock number, quantity, and your agency ARC number.

* Stock number for quick reference cards: 027302

For Automation Questions

Exemption 6

U.S / Canada agents: Amtrak Service Center   Fax:
                                              e-mail:

Overseas agents: Intl Reservation Support   Fax:
                                              e-mail:

File Home Insert Page Layout References Mailings Review View

- Save
- Save As
- Open
- Close

- Represion Userint...
- FOIA_HHS (Confid...

Info

Recent

New

Print

Save & Send

Help

- Add-Ins
- Options
- Exit

Information about QRCborder

C:\Users\baubird\AppData\Local\Temp\Temp2_Identify Project FOIA (3).zip\Rborder Cna...

Save As

Read-Only Document
This document has been opened in read-only mode. Changes cannot be made to the original document. To save changes, create a new copy of the document.

Convert

Compatibility Mode
Some new features are disabled to prevent problems when working with previous versions of Office. Converting this file will enable these features, but may result in layout changes.

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Size	31 KB
Pages	4
Words	491
Total Editing Time	516 Minutes
Title	Amtrak Quart Facnit...
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Comments	

Related Dates

Last Modified	12/05/2008 11:33 AM
Created	12/05/2008 10:05 AM
Last Printed	12/05/2008 10:16 AM

Related People

Author ▮▮▮▮▮▮

Last Modified By ▮▮▮▮▮▮

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From: ████████████
Sent: ████████████ Monday, September 19, 2005 5:43 PM
To: ████████████
Cc: ████████████
Subject: RE: Passenger Information Requirements for Border Crossing
Attachments: ████████████

Exemption 5

Hi ████

Sorry...I didn't get much time to test. I conducted my testing from the attached functional requirements provided. However, I created and ticketed PNR "OED16C" and tested passenger with Passport and the other with Birth Certificate. Although, I noticed there was no TCN number sent from Sabre to Arrow.

I must say these formats are quite lengthy. Through all my errors I just about validated all the errors. I never was able to get an infant booked. How does an infant booking work? Does this only work when a sleeper is booked?

Included in the test script it would be extremely helpful if a full scenario explaining the infant booking process could be included for ████ and ████ testing tomorrow.

Thanks,

████████████
████████████
████████████

-----Original Message-----
From: ████████████
Sent: Monday, September 19, 2005 11:32 AM
To: ████████████
Cc: ████████████
Subject: RE: Passenger Information Requirements for Border Crossing

Hello ████

This is active in our test system, and has an End to End planned for tomorrow. If you can get to this today, to do a little testing, that would be great.

████

-----Original Message-----
From: ████████████
Sent: Tuesday, August 16, 2005 4:31 PM
To: Musselwhite, Mark

1

Cc: ████████

Subject: RE: Passenger Information Requirements for Border Crossing

Hi ████

I would like to confirm our IT Department have advised the proposed format will be accepted in Bypass. Please let me know when you are ready to test the proposed Border Crossing format.

Regards,

████████

Sabre / Travel Network

Manager, Rail Account Relations

████████

-----Original Message-----
From: ████████████████████████████
Sent: Monday, July 25, 2005 11:15 AM
To: ████████
Cc: ████████
Subject: Passenger Information Requirements for Border Crossing

Hello

Please find attached the changes being proposed for the collection of additional identification data for the Border Crossing PNRs in Arrow.
These
changes are being mandated by the US Border Inspection Agencies. We have targeted the requirements to be of least impact to you, and have a targeted date of the 1st October. Please review and let me know which approach for passing data that you will employ.

Thanks,

████████

<<SABRE Border Crossing changes.doc>>

From:
Sent: Thursday, September 22, 2005 11:16 AM
To:

Cc:
Subject: Amtrak testing for Thursday and Friday September 22/23, 2005.

Good Morning,

PLEASE BOOK PNRs WITH THE FOLLOWING DATES: **22SEP–12OCT**

The Test System should be ready for testing around 10:00am ET

1. SABRE ONLY

A. Please create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Add 5DOB(date of birth) and a 5PID field. Modify / delete / add 5DOB and 5PID fields. Ticket and forward PNR numbers.

B. Create PNR's with Border Crossing segments. Ensure there are minimum of two characters for the first and last names. Email me _____ the PNR numbers. I will add an infant to the PNR's and email back. Add 5DOB and 5PID field for infant. Please ticket and forward PNR's to the test group.

C. Create PNR's without Border Crossing segments and ensure there are a minimum of two characters in the first and last names. Add a 5DOB and 5PID field (not required in non-border crossing PNR's). Modify / delete / add 5DOB and 5PID fields. Please ticket the PNR's and forward the PNR numbers.

D. Create PNR's with a 1 character first name and 1 character last name. You should be unable to enter character name fields.

2. AMADEUS, APOLLO, SABRE & WORLDSPAN

A. Create 2 PNR's. Create one **WITHOUT** Border Crossing segments and one **WITH** Border Crossing segments. Ensure there is a minimum of two characters in the first and last names. Add a 5DOB field to each PNR and forward the Amtrak PNR number. Do not ticket.

B. Create 1 PNR to any destination. Please drive the ticket and forward the **ticket numbers** and the Amtrak PNR number.

C. Please claim and ticket the PNR assigned to you system. Please forward the Amtrak PNR number.

AMADEUS	APOLLO	SABRE	WORLDSPAN
14A597	14A5B0	14A5B1	14A5B4

3. Do full ARROW regression testing based on the attached standard script.

1

Regression User
testing S22230...

Please send ██████████████████ and myself the results. Thanks for your cooperation.

████████████

Amtrak Travel Agent Sales Center

██████████████████

From:	
Sent:	Wednesday, September 21, 2005 12:10 PM
To:	(E-mail); (E-mail); (E-mail);
	(E-mail) (E-mail)
Cc:	- 1P (E-mail); - 1A (E-mail);
Subject:	Arrow 'No Smoking' Indicator & PNR Name Restrictions

1. Effective for availability displays of 31Oct05 and beyond, the 'N' service indicator which designates 'No Smoking' will no longer appear. Every train [except Auto Train (#'s 52/53)] and every Thruway bus service is entirely non-smoking. This frees up a space in that display which will be used for a new service code in the future. This will also cause the phrase "non-smoking train" to disappear from www.amtrak.com train services displays. It does *not* mean that smoking is going to be allowed again.

2. We have been working on a project to convey customs-related passenger and crew information from Amtrak's Arrow system to the U.S Border Inspection Agencies Advance Passenger Information System (APIS). As part of this endeavor, effective 25Sep05, Amtrak will disallow PNR names if the surname **or** first name is less than two characters in length.

Please ensure that all your subscribers are informed of the above.

From:	
Sent:	Wednesday, September 21, 2005 12:10 PM
To:	(E-mail); (E-mail); (E-mail); (E-mail)
Cc:	- 1P (E-mail) - 1A (E-mail);
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